

Cotecna Quality Resources Management Systems Certification and Training

Making Management System a powerful asset



- > ISO 9001, ISO 14001, ISO 22000, ISO 27000, ISO 28000:
 - Pre-audits, Gap analysis
 - Documents review, Audits and Certification
 - Training courses: Awareness, Internal and Registered Lead auditors
 - > Customs-Trade Partnership Against Terrorism (C-TPAT, AEO):
 - Technical Assistance, Training
 - Validations in China
 - > Social Compliance: Fair Labor Association (FLA), Worldwide Responsible Apparel Production (WRAP): Audits
 - > Product Certification: Audits
 - > Service Certification: Audits
 - > Accreditation Body set up: Consultancy
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How can certification add value?

- > For a certified company, a "value-added" approach generally asks the question: "How can I use my management system to help me to improve my business?"
 - > Typical improvements are a combination of:
 - process efficiency
 - rework reduction
 - staff motivation
 - client satisfaction
 - output quality
 - profitability
 - > CQR experts understand such issues and expectations, and provide adapted solutions that may cover training, certification or also process improvement services (like Six Sigma)
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Cotecna Quality Resources (CQR)

- > CQR provides a wide and complementary range of value-added services related to Quality:
 - Quality of **processes** with Six Sigma training courses / consulting programs
 - Quality of **management systems** with certification and training activities
 - Quality of **products and services** resulting from the establishment of national accreditation bodies
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Cotecna competence and efficiency

- > Understanding of each client's context, strategic perspective and needs, in order to provide adapted solutions delivering the appropriate value. We provide ways forward for clients seeking to further increase their quality systems benefits and bottom-line impact, with solutions like Six Sigma or process Improvement.
 - > Agility based on dynamic and competent teams, efficient organisation, worldwide network of offices, "Listen to the client" culture.
 - > International recognition (ANAB, FLA or WRAP accreditations).
 - > Instill a process management culture, leading to process efficiency, waste and downtime reduction and re-alignment of process outputs with clients' requirements.
 - > Solid and recognized expertise of Cotecna in trade, inspection and testing, to provide clients with complementary services for trade facilitation, trade credibility and regulatory compliance.
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